Code of conduct Rise TCG

ENGLISH VERSION

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★ 1. Introduction

Rise TCG is appreciated for its complex strategies, entertaining characters and friendly competitive atmosphere. To ensure this atmosphere, **Rise TCG** has developed the following standards of conduct for all persons participating in **Rise TCG**, as:

- Competitors
- Judges and organizers
- Spectators

It is the responsibility of all **Rise TCG** members to familiarize themselves with these standards, and to promote and demonstrate them during their participation in the program.

These standards apply **regardless of the circumstances** in which a person participates in a **Rise TCG** event. For example, when an online platform is used, these rules also apply to **virtual interactions** between participants.

2. Spirit of the game

While one of the aims of a **Rise TCG** tournament is to determine the skill level of each and every competitor, it's just as important that **all participants have fun**.

It's this state of mind that **Rise TCG** wants to promote in its tournaments.

Adherence to the spirit of the game guarantees that all participants, including:

- Competitors
- Spectators
- Event staff

...can fully participate in every Rise TCG tournament and have an enjoyable experience.

The spirit of the game must guide the behavior of any **competitors and Rise TCG organizers** when applying the rules.

3. Community behavior

This section defines the **behaviors expected** in all **Rise TCG** events, as well as situations that may call into question **an individual's ability** to remain a member of the program.

Monitoring and reporting

- Rise TCG does not and will not seek to monitor a member's activity on any platform or in any environment other than an official event.
- ⚠ However, a complaint about a member's conduct outside an event may result in disciplinary action, if his or her behavior threatens Rise TCG's values or prevents an other person from fully participating in the program.
- **Example:** It is legitimate for a player to feel **uncomfortable** participating in a tournament alongside a person associated with one of the prohibited behaviors listed below.

Illegal activities

Program members **must neither** promote or engage in any illegal activity, nor make available **any content encouraging or explaining** how to engage in such activity.

Examples of prohibited activities:

- Practicing or encouraging drug use, sexual assault, solicitation of minors or theft of information.
- Name of the local Name of the
- O Counterfeit or distribute unofficial or pirated products.
- Any member who witnesses illegal activity at a Rise TCG event must :
- Immediately contact the appropriate local authorities.
- Report the incident to Rise TCG

Harassment and bullying

All program members must respect other players and participants. Harassment, intimidation, threats or abuse will not be tolerated.

Examples of prohibited behavior:

- Use of discriminatory language, messages, images or symbols based on race, religion, origin, gender, gender identity, sexual orientation, disability or economic status.
- Violation of Rise TCG's Inclusion Policy.
- Targeted harassment, including personal attacks, repeated and unwanted contact, or disclosure of private information without consent.
- **♦ Threats** or dissemination of images of **violence**, **harm or retaliation**.
- ▼ Trolling, i.e. provocative statements designed to incite hatred or division.
- Participants also need to exercise judgement in their discussions.
- A joke between friends can be misinterpreted in a diverse, multicultural environment.

X Flagrant violation of Community standards

Program members **must not** behave in a way that prevents **others** from fully enjoying their **Rise TCG** experience.

Examples of serious violations:

- O Distribution or promotion of obscene, pornographic, sexually explicit or violent content.
- ♦ Abusive trading, i.e. deceiving or manipulating inexperienced players to disadvantage them in an exchange of cards or items.
- Software **piracy**, promotion of illegal content or modification of official video games.
- Scamming or deceiving another program member.

4. Conduct of Rise TCG Judges and Organizers

Rise TCG Judges and Organizers are expected to behave in an exemplary manner, even more strictly than other Rise TCG members.

- ▼ Their role is essential to the smooth running of events and respect for the game's values.
- They must **embody and promote** the fundamental principles of **Rise TCG** throughout their involvement.
- Core values of a Rise TCG judge or organizer
- Honesty

The integrity of the program is based on a reputation for trust and honesty.

If the honesty of a Judge or Organizer is questioned, it calls into question their judgments and the fairness of the events in which they participate.

In addition, Rise TCG may occasionally call upon a Judge to :

- ★ Verify a participant or event location.
- ★ Supervise official decisions.
- **A** Judge or Organizer with a reputation for dishonesty would compromise the integrity of the program.
- 4 Integrity

A judge must always be fair and impartial, whether he is:

- Refereeing a tournament.
- Resolving a conflict.
- Personal emotions must never influence decisions.
- ★ In case of a dispute involving competitors, spectators or staff, a judge must be able to stand back and apply the rules objectively.

Liability

Rise TCG Judges and Organizers have major responsibilities, including:

- As judges, they must take accurate decisions and stay updated about the latest rule updates.
- * As organizers, they must ensure that :

 - Prizes and awards are distributed in accordance with the rules.

Publications and comments concerning decisions or sanctions must be written in a responsible manner, avoiding definitive statements.

Professionalism

A Rise TCG judge or organizer must adopt a professional attitude during all events.

- X Vulgar or inappropriate language.
- Public heckling, provocation or arguing.
- X Excessive consumption of alcohol or illegal substances during an event.
- Every participant, regardless of gender, orientation, religion or ability, must be treated with respect and courtesy.

Privacy

During a **Rise TCG** event, Judges and Organizers may have access to **non-public information**.

▲ Disclosing such information prior to the official Rise TCG announcement constitutes a breach of confidentiality and may result in disciplinary action.

Examples of violations:

- X Revealing dates of regional championships before official announcement.
- X Publishing photos of the inside of a championship site before it opens to the public.
- X Sharing confidential documents provided by Rise TCG.

5. Disciplinary sanctions

Eligibility to participate in Rise TCG is a privilege, not a right.

Each member of the program must respect a friendly, welcoming and inclusive environment. Rise TCG reserves the right to take disciplinary action against any person whose behavior is contrary to these values.

If a disciplinary sanction is applied, the member concerned will receive an **official e-mail** containing:

- ★ The file number
- ★ Duration of sanction
- **★** Effective date
- **A copy of the appeal procedures** (if an appeal is possible)
- The Rise TCG Rules Compliance Team has the final decision on a member's eligibility for the program.
- Types of disciplinary sanctions
- Written warnings
- ⚠ An official warning is sent to the member concerned, pointing out that his or her behavior does **not comply with program standards**.

This warning may be preceded by an **e-mail requesting explanations**.

- Suspension from the Judge or Organizer program
- X Suspension results in the loss of all associated roles, including the ability to:
- Sanction other players
- Organize tournaments
- The list of suspended Judges and Organizers is available on the **official Rise TCG** discord.

Cancellation of invitations to events X

If a Judge receives a disciplinary sanction, his/her invitation to an event may be cancelled.

This applies in particular to events where his or her presence as staff **could send an inappropriate message to other program members**.

- ◆ Suspension from the Rise TCG program X Suspended members may not :
 - Participate in or attend Rise TCG events
 - Be spectators, competitors or judges
- ➡ The list of suspended players is available on the official discord.
- ◆ Lifetime suspension ¥ ○

In certain serious cases, a **lifetime** suspension **with no possibility of appeal** may be imposed.

- **This sanction is applied if Rise TCG considers that the member will never be able to regain full membership.**
- Cancellation of travel allowances

A suspended player may **lose his invitations and/or travel allowances** for Rise TCG events if the suspension covers the tournament period.

However, Rise TCG will not seek to reverse any actions taken prior to the sanction.

Appeal procedure

- Except in the case of lifetime suspension, any member sanctioned may appeal against the decision by e-mail to bastien@risecardgame.com.
- While the appeal is being examined, the suspension remains active.
- Documents required for an appeal :
- ✓ Player ID
- File number (mentioned in the sanction e-mail)
- ✓ If the person is suspended as a Judge, he/she must include the ID of another Judge who can give a second opinion on his/her return to the program.
- Property The main text of the appeal should not exceed 500 words.
- **Additional documents (screenshots, testimonials) may be attached as appendices.**
- X If the appeal is rejected
- **if the appeal is rejected**, the person concerned will receive notification specifying:
- The date by which a new appeal may be submitted (if applicable).
- ★ Whether he/she can no longer submit an appeal due to the duration of his/her suspension.
- Incident reporting
- **Program members are encouraged to report any incidents that violate the Rise TCG Standards of Behavior.**
- Reports should be addressed to Rise TCG Customer Service.
- The identity of the person making the report will remain strictly confidential.